

DRAFT

GOOCHLAND POWHATAN COMMUNITY SERVICES
LOCAL HUMAN RIGHTS COMMITTEE

July 11, 2013

Good Neighbor Community Services
Nationwide Building, Boulders IV
7501 Boulder View Drive
6th Floor Conference Room
Richmond, VA 23225

Minutes

The quarterly meeting of the Goochland Powhatan Local Human Rights Committee met as scheduled at Good Neighbor Community Services. The Executive session began at 9:00am to receive training on the Freedom of Information Act and vote on officers. The committee came out of Executive Session at 9:39am, and the Regular Session convened at 9:45 am.

LHRC Members

Present:

Geri Venable, Chair
Vernell Straughter, Vice Chair
Kitty Hardt, Secretary
Carletha Hall
Monica Lucas

Absent:

Brad Burdette
WandaMarie M. Duke

Human Rights Advocate

Beverly Garnes, Regional Advocate

Affiliates

Present:

Ed Cox	Associated Behavioral Outcomes & Developmental Services
Denisha Johnson	Attachment and Trauma Institute
Allison Meyer	Goochland Powhatan Community Services Board
Ashley Kemnitz	Good Neighbor Community Services

Sarah Hazelgrove & Di Hayes	Hallmark Youthcare
Pascal Thebaud	Independent Capacity System
Rolando Tillman	Inner-Vision Education Center
Kathleen Toms	Intercept Youth Services
Corey Gilpin	New Direction Outreach Services
Michael Samuel	Next Level Residential Services
Linda Coles	Partnership for Success
Kathleen Wright	Right Rehabilitation Resources
Ashley Kemnitz	Virginia Group Homes

Absent: NA

New committee members, Monica Lucas and Carletha Hall were introduced.

Minutes from the 4/11/13 meeting were approved with correction.

Kathleen Toms from Intercept already attends an LHRC within this Region and does not have many consumers in this LHRC catchment area and wishes to end affiliation with the GPCS LHRC. The LHRC acknowledged the termination of affiliation with this LHRC.

Public Comment: None.

Old Business: None.

New Business: None. Election of Officers: Geri Venable, Chair, Vernell Straughter, Vice Chair, and Kitty Hardt Secretary

Advocate Report/Updates:

Beverly Garnes thanked everyone for submitting their reports. Ms. Garnes reminded everyone to fax or email the quarterly/annual reports to ~~at least~~ Allison Meyer and Beverly Garnes. Ms. Meyer will email all reports to the LHRC members. Please see the reporting and meeting schedule at the end of these minutes. If providers are late sending reports or are not in attendance at the committee, then Ms. Garnes will forward to Licensure that the provider is out of compliance.

Ms. Garnes asked if there were any questions about using the CHRIS online reporting system. Providers talked about the issues they were having. Ms. Garnes requested having a hard copy of the Internal Investigation Report, if there are any reports in CHRIS. She asked providers to please enter all required fields. Ms. Garnes asked that providers send concerns to Margaret Walsh at

Policy Reviews: None.

Affiliation Requests: None.

Affiliate Reports:

Associated Behavioral Outcomes & Developmental Experts of Virginia:

Ed Cox

No allegations or complaints to report.

Attachment and Trauma Institute: Denisha Johnson

No allegations or complaints to report.

Goochland Powhatan Community Services: Allison Meyer

There was one peer-to-peer aggression that occurred on 6/25/13. A male peer touched the lower back and buttocks of a female peer at the psychosocial rehabilitation program. It was witnessed and reported by staff. An investigation was conducted. The male peer admitted he had touched the female peer inappropriately. He was advised verbally and in writing that any future incident of inappropriate touching would be grounds for suspension from the PRS program. There was no neglect finding as staff responded promptly and appropriately to the incident.

There was one dignity complaint that was resolved successfully through the informal process.

The agency had a Licensure visit on 5/14/13 that resulted in a CAP. The CAP has been approved, though we are still making revisions to our Electronic Health Record policy.

Good Neighbor Community Services: Ashley Kemnitz

The agency is currently serving 6 residents in their Beaverdam home. No allegations or complaints to report. The agency updated their policies and procedures for the new fiscal year, but nothing that would affect human rights protocols.

Hallmark Youthcare: Sarah Hazelgrove and Di Hayes

Average daily census of 67. There were a total of 115 abuse allegations, 2 physical, 1 verbal, 3 neglect, and 105 peer-to-peer of which 83 had no injuries and 22 resulted in minor injuries. All cases were closed with no neglect found as staff intervened appropriately.

There were 10 complaint cases. On 5/22/13, a peer alleged that her roommate performed non-consensual oral sex on her, but it was between the 15-minute checks. The residents were separated. On 5/28/13, a resident complained to nurse that he hurt his toe horse playing with roommate. The resident's mother complained that her son had been bullied and beat by his roommate. The roommates were separated for safety. An investigation was completed and

neglect was ruled out. The mother is currently disputing the information in the report. On 5/30/13, the same resident's mother complained that a staff member had used inappropriate language towards her son. The staff was moved to another unit. An investigation was done and the complaints/findings were unfounded. On 6/6/13, a male resident reported inappropriate sexual behaviors with a peer (flashing and touching over clothing) at the swimming pool. An investigation was completed. Both residents stated the acts were consensual. They were placed on separate units from each other. Staff abuse/neglect was ruled out. On 6/6/13, a resident alleged that she was upset and hit a staff member and that the staff member then choked her. The staff member was immediately removed from duties. An investigation determined that the staff member did not follow the facility's physical hold policy and that her actions were inappropriate. The staff member was terminated. On 6/19/13, a resident's mother reported that her son had scratches on his arms and chest area stating that he had gotten them during an alleged physical hold. An investigation found the scratches were from the peer-to-peer incident. Staff abuse/neglect was ruled out.

Independent Capacity Services: Pascal Thebaud
55 individuals served. No allegations or complaints to report. No changes to policy.

Inner-Vision Education Center: Rolando Tillman
Not serving anyone currently. Working with Licensure to become licensed. No allegations or complaints to report.

Intercept Youth Services: Kathleen Toms
3 consumers served this quarter. No allegations or complaints to report. This will be Intercept's final meeting with this LHRC.

New Direction Outreach Services: Corey Gilpin
29 consumers served. No allegations or complaints to report. The agency received their triennial license.

Next Level Residential Services: Michael Samuel
6 clients served. No allegations or complaints to report.

Partnership for Success: Linda Coles
70 clients served. No allegations or complaints to report.

Right Rehabilitation Resources:
Not serving anyone currently, as they are awaiting their license.

Virginia Group Homes Services: Ashley Kemnitz
11 residents served in 2 homes. No allegations or complaints to report.

Monica Lucas discussed the importance of completing reports thoroughly even for providers who do not yet have a license.

The regular meeting adjourned at 10:27am.

An administrative meeting of the LHRC members only will begin at 9:00a on 10/10/13 prior to the regular meeting of the LHRC and Affiliates at 9:30a at Good Neighbor Community Services. Pascal Thebaud of The Independent Capacity System will provide refreshments. Hallmark Youthcare will provide 2 \$25 gas cards for LHRC consumer members.

The meeting schedule for the remainder of this fiscal year is:

Report Due:	*Meeting Date/Time:
3 rd quarter report: 10/5/13	10/10/13 @ 9:30a
4 th quarter report: 1/5/14	1/9/14 @ 9:30a
Annual report: 1/15/14	
1 st quarter report: 4/5/14	4/10/14 @ 9:30a

*Administrative meetings of LHRC committee members only begin at 9am before each regularly scheduled meeting.

Respectfully Submitted,

Allison Meyer, LCSW
Goochland Powhatan Community Services
804-556-5412